

COVID-19: How we're managing your investment

We hope you and your family are safe and well as New Zealand navigates its level 4 response to COVID-19.

For now, daily life has changed significantly. As we better understand the impacts of a Level 4 lockdown, we want to update you on how your superannuation and/or investments are being managed.

Experience counts

We partner with specialist investment fund manager Nikko Asset Management New Zealand Limited (Nikko) to manage your investments. Nikko has robust systems in place, enabling its team to work remotely and they are not expecting any change in the management of assets or service to clients.

All Asteron funds continue to be priced daily, are currently operating on normal liquidity terms and accepting applications and redemptions.

Nikko is a highly experienced fund manager and has traded through many market challenges in the past. Their focus is on ensuring your investment with Asteron weathers the current environment while capitalising on investment opportunities as they arise.

We're here to help

If you require financial advice, we recommend you speak to your financial adviser in the first instance.

If you have specific questions about your fund during this time, please email our experienced customer support team at <u>contactus@asteronlife.co.nz</u>. This is the best way to get in touch, as we are also working from home through this period.

Important information: The information in this letter is of a general nature and is not personalised to your situation. It is not intended to be financial advice. If you would like advice which takes account of your specific financial situation or goals, please contact your financial adviser. If you don't have a financial adviser, the Financial Markets Authority has provided a list of Authorised Financial Advisers you can refer to for assistance. Please visit https://www.fma.govt.nz/investors/getting-financial-advice/finding-an-adviser/